

September 12, 2005

New State of the Art Call Center for Fox International

Fox International based in Cleveland Ohio, is proud to announce the opening of their new Call Center facility located in Beachwood Ohio. This new center encompasses 16,000 square feet and will initially deploy 130 Customer Service Representatives.

Fox International will be utilizing the latest VOIP technology by Cisco to drive the telephony of this new center. VOIP is the industry technological standard.

Fox International will be able to combine its proprietary Management Information Systems, customized reporting structure, unprecedented attention to quality and VOIP in order to provide the finest call center services in the industry.

Fox International's client partners include such industry leaders as Black & Decker, Delonghi and Cuisinart.

For more information about Fox International visit us at www.foxadvantage.info .